

COVID-19 Vaccine Delivery and Administration data for States with and without Centralized Vaccine Scheduling Systems (as of 3/2/2021)

	Total Doses Delivered	Doses Delivered per 100K	Total Doses Administered	Doses Administered per 100k	People with 1+ Doses	Percent of Total Pop with 1+ Doses
NATIONAL (AVERAGE)	1,865,862.5	30,425.3	1,488,357.8	24,671.7	978,309.2	16.1
STATES WITHOUT CENTRALIZED TOOL (AVERAGE)	1,703,316.2	29,570.2	1,349,304.8	23,964.9	886,121.5	15.7
STATES WITH CENTRALIZED TOOL (AVERAGE)	2,034,910.8	31,314.7	1,632,972.8	25,406.8	1,074,184.4	16.4
DIFFERENCE (CENTRALIZED TOOL MINUS NO CENTRALIZED TOOL)	331,594.6	1,744.6	283,668.0	1,441.9	188,062.9	0.7

COVID Vaccination Data Source: [CDC COVID Data Tracker](#) (data from March 2nd, 2021)



State Profiles

New Mexico

New Mexico was reportedly the first state to launch a central portal for [scheduling vaccinations](#). Over 98% of doses received were administered. Among other characteristics, the system automatically sends alerts to people who had registered if an opening is created by a no-show, therefore preventing wasted doses..

Washington

Eighty-nine percent of delivered vaccines were administered. There were [development delays](#) in the centralized registration website which led to many providers developing their own systems before the centralized system was ready January 15, 2021. Microsoft is working with the state to consolidate all disparate scheduling tools into a statewide website that will simplify the search for an appointment. **To address equity challenges, Washington is setting aside 20% of its mass-vaccination slots to those making appointments by phone.** Washington also is contracting with community groups for vaccine outreach efforts and using a data tool to prioritize allocation in communities particularly vulnerable to COVID-19

West Virginia

West Virginia's [centralized vaccine scheduling system](#) is not online-only, as the Department of Health and Human Resources' Office of Constituent Services established a [telephone hotline](#). As much as 30 percent of the state's population lacks access to broadband Internet. West Virginia's system is considered a success among all the state responses. Over [96% of the doses received were administered](#), one of the highest rates in the nation. COVID-19 vaccine clinics are available in all 55 counties across the state. West Virginia vaccinated all of its long-term care residents and staff who wanted the vaccine within three weeks and started on second doses before other states had finished the first round.

Online Features:

Washington D.C., Puerto Rico, the Virgin Islands, and all states except Michigan had readily accessible eligibility criteria on their COVID-19 vaccine websites. **Twenty-eight states, Washington D.C., Puerto Rico, and the U.S. Virgin Islands** offer simple, text-based lists of which individuals/groups are eligible for vaccination, leaving the determination of eligibility to the reader.

Twenty-one states offer **online questionnaires** for citizens to self-assess their vaccine eligibility

Offline features:

Thirty-four states, the U.S. Virgin Islands, and Washington D.C. provide phone hotlines to assist with scheduling vaccine appointments

- **Sixteen states and Puerto Rico do not offer such hotlines.**

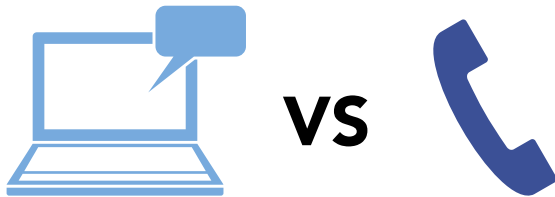
By the numbers:

There is a slight difference in vaccine administration based on whether a state has a phone hotline.

Statistic	Doses Administered per 100k by State where Administered	Percent of Total Pop with 1+ Doses by State of Residence
NATIONAL (AVERAGE)	24,671.7	16.1
NO PHONE HOTLINE (AVERAGE)	24,403.4	15.9
PHONE HOTLINE (AVERAGE)	24,794.3	16.2
DIFFERENCE (PHONE HOTLINE MINUS NO PHONE HOTLINE)	390.9	0.3



Online Scheduling Tools vs Phone Hotlines



	Has Phone Hotline	Does NOT have Phone Hotline
Has Online Scheduling Tool	20 States + District of Columbia	4 States
Does NOT have Online Scheduling Tool	14 States + U.S. Virgin Islands	12 States + Puerto Rico



Top 10 Highest Vaccination Rates among the States *(as of 3/2/2021)*

Name	Online Central Scheduling Tool?	Phone Hotline?	Total Doses Administered	Doses Administered per 100k Residents	People with 1+ Doses	Percent of Total Pop with 1+ Doses
ALASKA	Yes	Yes	268406	36690	168069	23
NEW MEXICO	Yes	Yes	711612	33938	470185	22.4
SOUTH DAKOTA	No	No	282075	31885	186324	21.1
CONNECTICUT	Yes	Yes	1031305	28926	712375	20
NORTH DAKOTA	No	Yes	238585	31308	149458	19.6
OKLAHOMA	Yes	No	1119049	28280	704200	17.8
WEST VIRGINIA	Yes	Yes	534053	29800	318168	17.8
HAWAII	No	No	389644	27520	250646	17.7
DISTRICT OF COLUMBIA	Yes	Yes	198047	28062	84724	12

States with Phone Hotlines for COVID-19 Vaccinations

(for appointment booking or information)



State	Phone Hotline Number	Phone Hotline - Book or Informational?	Phone Hotline Automated?	Hotline-Spanish Language Option?
ALABAMA	1-855-566-5333	Book	No	--
ALASKA	1-907-646-3322	Information	No	--
ARIZONA	1-844-542-8201	Information	Yes	Yes
ARKANSAS	1-800-803-7847	Information	No	--
CALIFORNIA	1-833-422-4255	Information	Yes	Yes
COLORADO	1-877-268-2926	Information	Yes	Yes
CONNECTICUT	1-877-918-2224	Book	No	--
DELAWARE	1-833-643-1715	Information	No	Yes
DISTRICT OF COLUMBIA	1-855-363-0333	Information	Yes	Yes
GEORGIA	1-404-657-2700	Information	Yes	Yes
ILLINOIS	1-800-889-3931	Information	Yes	Yes
IOWA	1-800-244-7431	Book	No	Yes
KENTUCKY	1-855-598-2246	Information	No	Yes
MARYLAND	877-319-1525	Information	No	Yes
MICHIGAN	888-535-6136	Information	Yes	Yes
MINNESOTA	833-431-2053	Information	No	--
MISSISSIPPI	877-978-6453	Book	Yes	Yes
MISSOURI	877-435-8411	Book	Yes	No
NEBRASKA	833-998-2275	Book	No	Yes
NEVADA	1-800-401-0946	Book	No	Yes
NEW HAMPSHIRE	1-866-444-4211	Book	Yes	No
NEW JERSEY	1-855-568-0545	Book	Yes	Yes
NEW MEXICO	1-855-600-3453	Book	Yes	Yes
NEW YORK	1-833-697-4829	Book	No	Yes
NORTH CAROLINA	888-675-4567	Information	No	Yes
NORTH DAKOTA	1-866-207-2880	Information	No	--
OHIO	1-833-427-5634	Information	No	Yes
OREGON	1-866-698-6155	Book	Yes	Yes
PENNSYLVANIA	1-877-724-3258	Information	Yes	Yes
RHODE ISLAND	844-930-1779	Book	Yes	Yes
SOUTH CAROLINA	866-365-8110	Book	No	Yes
U.S. VIRGIN ISLANDS	340-777-8227	Information	Yes	Yes
VERMONT	855-722-7878	Book	No	Yes
VIRGINIA	1-877-829-4682	Information	Yes	Yes
WEST VIRGINIA	833-734-0965	Information	No	--
WYOMING	800-438-5795	Information	Yes	No

States with Online Scheduling Tools for COVID-19 Vaccinations

(for appointment booking or information)



State/ Territory	Website
ALABAMA	https://govstatus.egov.com/vaccine-eligibility-form
ALASKA	https://myhealth.alaska.gov/
ARIZONA	https://podvaccine.azdhs.gov/
CALIFORNIA	https://myturn.ca.gov/
CONNECTICUT	https://portal.ct.gov/Coronavirus/COVID-19-Vaccination-Scheduling-Options
DELAWARE	https://vaccinerequest.delaware.gov/s/?language=en_US
DISTRICT OF COLUMBIA	https://coronavirus.dc.gov/vaccinatedc
FLORIDA	https://myvaccine.fl.gov/
GEORGIA	https://gta-vras.powerappsportals.us/
INDIANA	https://vaccine.coronavirus.in.gov/
MASSACHUSETTS	https://vaxfinder.mass.gov/
MINNESOTA	https://vaccineconnector.mn.gov/
MISSISSIPPI	https://covidvaccine.umc.edu/
MISSOURI	https://covidvaccine.mo.gov/navigator/
NEBRASKA	https://vaccinate.ne.gov/en-US/
NEW HAMPSHIRE	https://www.vaccines.nh.gov/
NEW JERSEY	https://covidvaccine.nj.gov/
NEW MEXICO	https://cvvaccine.nmhealth.org/overview.html
NEW YORK	https://am-i-eligible.covid19vaccine.health.ny.gov/
OKLAHOMA	https://vaccinate.oklahoma.gov/
OREGON	https://getvaccinated.oregon.gov/#/
RHODE ISLAND	https://www.vaccinateri.org/clinic/search
VERMONT	https://www.healthvermont.gov/covid-19/vaccine/getting-covid-19-vaccine
VIRGINIA	https://vaccinate.virginia.gov/
WEST VIRGINIA	https://member.everbridge.net/747122446041089/login

For More Information

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