



## ANALYSIS FOR STATES:

# Availability of COVID-19 Vaccination Scheduling Websites and Phone Hotlines in CSG South Member States

While every state has a COVID-19 information website, not all state-managed websites allow residents to schedule a COVID-19 vaccination online. Analysts at the Council of State Governments (CSG) collected data on state-run vaccination scheduling websites to determine which states enable residents to schedule an appointment online, and which do not. CSG also collected information on state-run phone hotlines, where residents can request information about vaccines and receive help booking

### In the CSG Southern Region:

Nine states have a state-run website where residents can schedule a vaccination appointment.

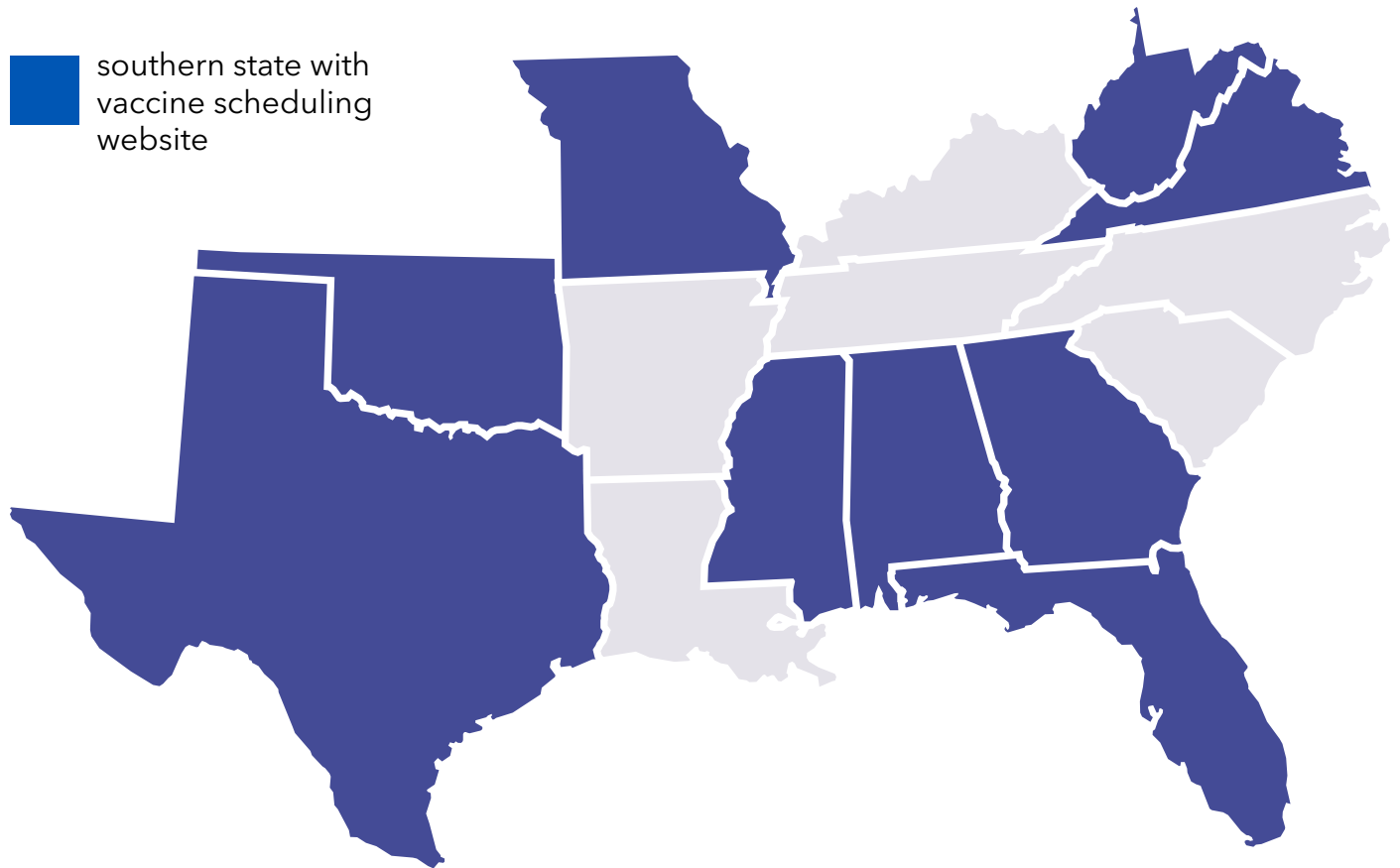
Six states do not have a state-run website where residents can schedule a vaccination appointment. Note that South Carolina allows residents to schedule online through the Vaccine Administration Management Service (VAMS), a national service run by the Centers for Disease Control and Prevention (CDC).

Every Southern Region state except Oklahoma has a phone hotline that residents can call for information about COVID-19 vaccinations.

### As of 5/13/2021:

- The Southern Region state with the highest percent of fully vaccinated residents is Virginia, where 38.5% of residents are fully vaccinated. Kentucky is the second highest, with 35.1%.
- The Southern Region has an average fully vaccinated population of 30.9%, approximately 4% lower than the national average of 35%.
- Southern Region states have received roughly 120 million doses, while the U.S. as a whole has received about 350 million.
  - On average, Southern Region states have received about eight million doses each, higher than the national average per state of about 5.5 million.
  - Despite receiving more doses per state on average than the rest of the nation, Southern Region states are lagging in administering vaccines, with only about 69,000 doses being administered per 100,000 residents, compared to 78,000 doses administered per 100,000 residents nationally.
- **There is no appreciable difference in vaccination rates between states that have a state-run scheduling website and those that do not.**
  - Southern Region states with a state-run vaccination scheduling website have administered approximately 69,000 doses per 100,000 residents, while Southern Region states without a state-run vaccination scheduling website have administered approximately 68,000 per 100,000 residents on average.
  - However, states without state-run vaccination scheduling websites are slightly more efficient at administering the doses they receive, with 74.8% of those doses already administered, compared to states with state-run scheduling websites that have administered only 73.7% of doses.
  - Taken together, the data suggests that having a state-run scheduling website does not drastically harm or vastly improve vaccination rates for Southern Region states.

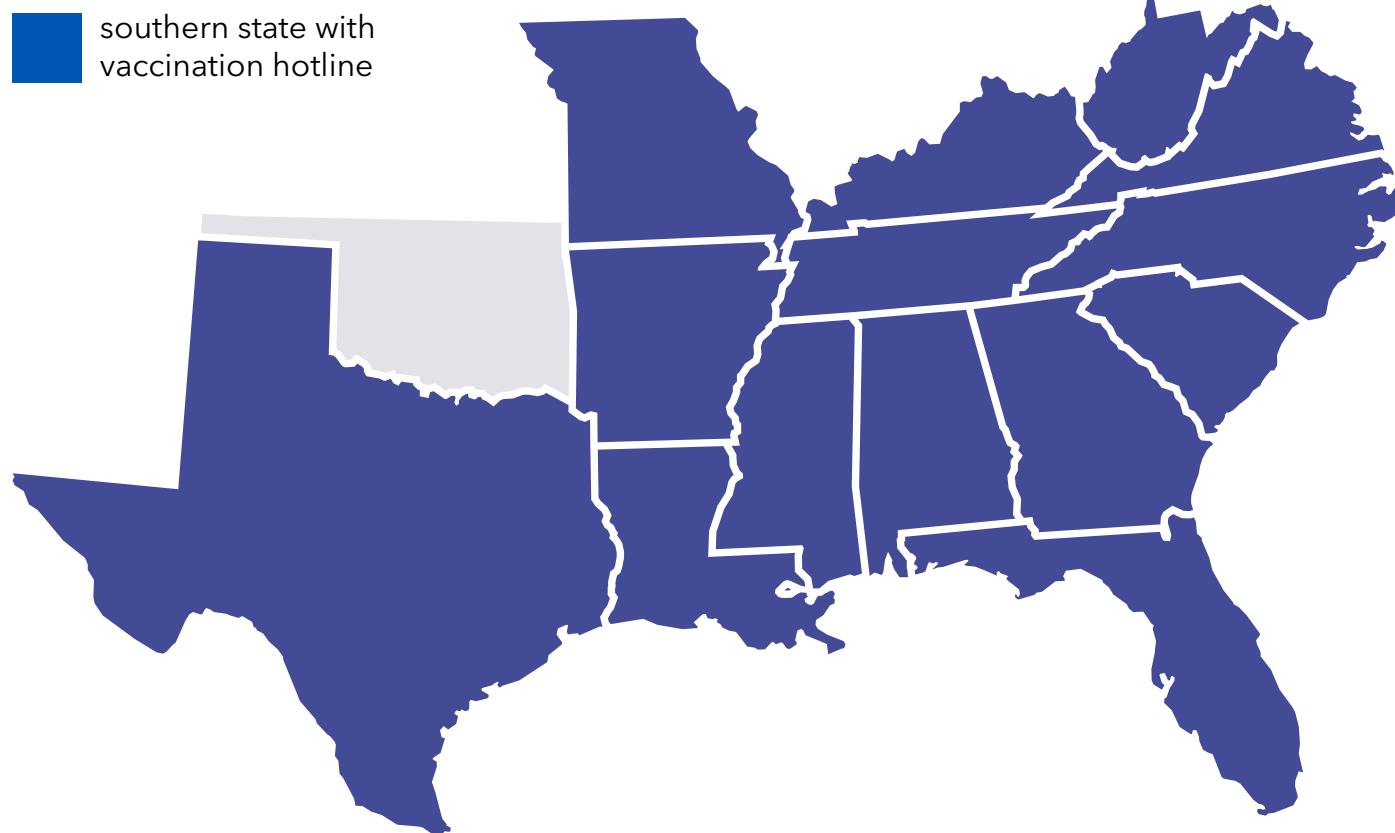
## Which Southern Region states have state-run vaccine scheduling websites for Covid-19 vaccine appointments?



### COVID-19 Vaccination State-run Websites for CSG South Member States

Name	State-run website?	Site URL
<b>ALABAMA</b>	Yes	<a href="https://govstatus.egov.com/vaccine-eligibility-form">https://govstatus.egov.com/vaccine-eligibility-form</a>
<b>FLORIDA</b>	Yes	<a href="https://myvaccine.fl.gov/">https://myvaccine.fl.gov/</a>
<b>GEORGIA</b>	Yes	<a href="https://gta-vras.powerappsportals.us/">https://gta-vras.powerappsportals.us/</a>
<b>MISSISSIPPI</b>	Yes	<a href="https://covidvaccine.umc.edu/">https://covidvaccine.umc.edu/</a>
<b>MISSOURI</b>	Yes	<a href="https://covidvaccine.mo.gov/navigator/">https://covidvaccine.mo.gov/navigator/</a>
<b>OKLAHOMA</b>	Yes	<a href="https://vaccinate.oklahoma.gov/">https://vaccinate.oklahoma.gov/</a>
<b>TEXAS</b>	Yes	<a href="https://getthevaccine.dshs.texas.gov/txcas/s/?language=en_US">https://getthevaccine.dshs.texas.gov/txcas/s/?language=en_US</a>
<b>VIRGINIA</b>	Yes	<a href="https://vaccinate.virginia.gov/">https://vaccinate.virginia.gov/</a>
<b>WEST VIRGINIA</b>	Yes	<a href="https://member.everbridge.net/747122446041089/login">https://member.everbridge.net/747122446041089/login</a>
<b>ARKANSAS</b>	No	
<b>KENTUCKY</b>	No	
<b>LOUISIANA</b>	No	
<b>NORTH CAROLINA</b>	No	
<b>SOUTH CAROLINA</b>	No	
<b>TENNESSEE</b>	No	

## Which Southern Region states have state-run vaccination hotlines for Covid-19 vaccine appointments?



### COVID-19 Vaccination Hotlines for CSG South Member States

Name	Phone Hotline?	Phone Hotline Number
<b>ALABAMA</b>	Yes	1-800-270-7268
<b>ARKANSAS</b>	Yes	1-800-985-6030
<b>FLORIDA</b>	Yes	1-866-779-6121
<b>GEORGIA</b>	Yes	1-404-657-2700
<b>KENTUCKY</b>	Yes	1-800-722-5725
<b>LOUISIANA</b>	Yes	1-855-453-0774
<b>MISSISSIPPI</b>	Yes	1-877-978-6453
<b>MISSOURI</b>	Yes	1-877-435-8411
<b>NORTH CAROLINA</b>	Yes	1-888-675-4567
<b>SOUTH CAROLINA</b>	Yes	1-866-365-8110
<b>TENNESSEE</b>	Yes	1-877-857-2945
<b>TEXAS</b>	Yes	1-833-832-7067
<b>VIRGINIA</b>	Yes	1-877-829-4682
<b>WEST VIRGINIA</b>	Yes	1-833-734-0965
<b>OKLAHOMA</b>	No	

## COVID-19 Vaccination Data for CSG South Member States with and without State-Run Vaccine Scheduling Websites - 5/13/2021 Update



	Total Doses Delivered	Doses Delivered per 100k	Total Doses Administered	Doses Administered per 100k	Total Fully Vaccinated Residents	Percent Fully Vaccinated Residents
<b>National Average</b>	5,543,809	100,663	4,337,777	78,276	1,925,259	35%
<b>Southern States Average</b>	7,934,353	93,089	5,873,422	68,624	2,604,341	30.9%
<b>Southern States Average with State-Run Scheduling Website</b>	9,713,607	95,221	7,162,962	69,326	3,146,210	30.9%
<b>Southern States Average without State-Run Scheduling Website</b>	5,265,473	89,890	3,939,111	67,572	1,791,538	30.8%
<b>Difference (Southern States with State-Run Scheduling Website Minus States without)</b>	4,448,133	5,332	3,223,851	1,754	1,354,672	0.1%

COVID Vaccination Data Source: [CDC COVID Data Tracker](#) (data retrieved on May 13<sup>th</sup>, 2021).

### For More Information

**SARAH NEEDLER** | Director of Research

The Council of State Governments, Center of Innovation

sneedler@csg.org | web.csg.org/recovery

**LINDSEY GRAY** | Director

CSG South, Southern Legislative Conference

sgray@csg.org | slcatlanta.org



## COVID-19 Vaccination Data for CSG South Member States

Southern Region States	Total Doses Delivered	Doses Delivered per 100K	Total Doses Administered	Doses Administered per 100k	Fully Vaccinated Population	Percent of Population Fully Vaccinated
<b>ALABAMA</b>	4,311,320	87,929	2,791,631	56,935	1,286,565	26.2%
<b>ARKANSAS</b>	2,701,850	89,530	1,919,251	63,598	852,811	28.3%
<b>FLORIDA</b>	22,293,525	103,798	16,801,374	78,227	7,264,532	33.8%
<b>GEORGIA</b>	10,047,675	94,634	6,909,908	65,081	3,003,804	28.3%
<b>KENTUCKY</b>	4,112,165	92,043	3,358,806	75,180	1,569,598	35.1%
<b>LOUISIANA</b>	3,771,800	81,135	2,888,086	62,125	1,349,012	29.0%
<b>MISSISSIPPI</b>	2,517,255	84,581	1,674,464	56,263	759,007	25.5%
<b>MISSOURI</b>	5,578,665	90,896	4,326,127	70,488	1,923,254	31.3%
<b>NORTH CAROLINA</b>	10,527,250	100,373	7,567,626	72,155	3,461,240	33.0%
<b>OKLAHOMA</b>	3,843,035	97,121	2,804,450	70,874	1,253,618	31.7%
<b>SOUTH CAROLINA</b>	4,770,545	92,655	3,490,475	67,793	1,580,061	30.7%
<b>TENNESSEE</b>	5,709,230	83,601	4,410,423	64,582	1,936,506	28.4%
<b>TEXAS</b>	28,126,035	97,000	20,533,264	70,814	8,962,867	30.9%
<b>VIRGINIA</b>	8,989,665	105,321	7,395,989	86,650	3,284,108	38.5%
<b>WEST VIRGINIA</b>	1,715,285	95,711	1,229,450	68,602	578,137	32.3%
<b>REGIONAL TOTAL</b>	119,015,300	--	88,101,324	--	39,065,120	--
<b>REGIONAL AVERAGE</b>	7,934,353	93,089	5,873,422	68,624	2,604,341	30.9%
<b>NATIONAL TOTAL</b>	349,259,995	--	273,279,951	--	121,291,289	--
<b>NATIONAL AVERAGE</b>	5,543,809	100,663	4,337,777	78,276	1,925,259	35.0%

COVID Vaccination Data Source: [CDC COVID Data Tracker](#) (data retrieved on May 13<sup>th</sup>, 2021).