

CSG Virtual Policy Academy — Privacy and Cybersecurity Dec. 7, 2020 | 1-5 p.m. ET

1 – 1:05 p.m. Welcome & Introductions

1:05 – 2:30 p.m. 2020 Privacy Legislation Activity in the States

Consumer data privacy legislation was introduced or considered in more than half of the states in 2019, and the trend continued into 2020 with at least 30 states introducing and/or passing legislation on data privacy. Some of this privacy legislation addressed biometrics and facial recognition data with considerations that impact consumers, states as regulators and the myriad of businesses operating within their jurisdictions. With more students and adults utilizing e-learning opportunities and accessing their health care online, discover how the COVID-19 health crisis brought forth new public policy considerations on privacy. This session will provide state leaders with a better understanding of legislative trends pertaining to privacy and cybersecurity in the states.

2:30 – 2:45 p.m. Break

2:45 – 3:45 p.m. COVID-19 & Health Care Impacts

As COVID-19 spread throughout the U.S., state health systems implemented telehealth policies to alleviate traffic to hospitals and other medical providers. Policy academy attendees will learn from health care providers as they discuss how they protected patient information and medical records in this era of hacking and widespread use of medical devices connected to the Internet of Things, especially as telehealth becomes more prevalent. We will also hear how states are balancing privacy concerns while conducting contact tracing to combat COVID-19.

3:45 – 4:15 p.m. States Seek to Secure Elections

In August, Ohio Secretary of State Frank LaRose invited "whitehat" hackers to break into the state's election system, find bugs and vulnerabilities and report them to officials so the state could ensure that these issues were fixed by Election Day. Ohio was the first state in the nation to implement this kind of program. During



this presentation, attendees we will learn why this program is important and how it is helping to secure elections in Ohio.

4:15 - 5 p.m.

The Transition to Telework and Beyond

As the COVID-19 pandemic took hold in the U.S., states had to quickly transition to telework policies. Some states, like Utah, had piloted telework programs previously and were able to quickly transition. Other states, like California, have indicated that telework will continue long after the pandemic subsides. Learn from state leaders about how they have managed to set up remote government operations and what they expect to see in the future for digital government.

5:00 p.m.

Conclusion of Policy Academy